



# Community Plan 2011-2014

## Homelessness Partnering Strategy

### Annex A: Data Tables

**Note:** Please refer to the Reference Guide for support to complete and use these tables

**Community:**

Vancouver

**Province / Territory:**

10 - British Columbia

Table A – Community Advisory Board Membership

Table A will help you to answer the following Community Plan questions:

- 1.1. a Community Advisory Board (CAB)
- 1.2. a Stakeholder Engagement

A	B	C	D	E
<b>Community Advisory Board</b>				
NAME	TITLE / ORGANIZATION	SECTOR	E-MAIL ADDRESS	TELEPHONE
Alice Sundberg	Co-Chair RSCH / Independent	Independent	<a href="mailto:askalice@shaw.ca">askalice@shaw.ca</a>	604-253-1325
Aileen Murphy	City of Surrey	Municipal	<a href="mailto:amurphy@surrey.ca">amurphy@surrey.ca</a>	604-591-4315
Allyson Muir	Manager/Vancouver Coastal Health Authority	Health Authority	<a href="mailto:allyson.muir@vch.ca">allyson.muir@vch.ca</a>	604-708-5279
Annie Mauboules	Social Planner, District North Vancouver	Municipal	<a href="mailto:mauboulA@dnv.org">mauboulA@dnv.org</a>	604-990-2454
Bruk Melles	Manager, Homelessness Services - BC	Housing Provider	<a href="mailto:bmelles@bchousing.org">bmelles@bchousing.org</a>	604-454-5425
Cathy Van Poorten	Social Planner, City of Coquitlam	Municipal	<a href="mailto:cvanpoorten@coquitlam.ca">cvanpoorten@coquitlam.ca</a>	604-927-3411
Charlotte Mearns	Independent/Aboriginal	Aboriginal	<a href="mailto:lotte@shaw.ca">lotte@shaw.ca</a>	604-614-5625
Darrell Pilgrim	Maple Ridge/Pitt Meadows/Katzie Community Network	Service Provider	<a href="mailto:darrell_pilgrim@can.salvationarmy.org">darrell_pilgrim@can.salvationarmy.org</a>	604-463-8296 ext 113
Dave Jagpal	Manager, Integrated Services Vancouver Coastal Region - Ministry of Social	Provincial	<a href="mailto:dave.jagpal@gov.bc.ca">dave.jagpal@gov.bc.ca</a>	604-775-0655
David Poulette	Community Residential Coordinator, Fraser Health Authority	Health Authority	<a href="mailto:david.poulette@fraserhealth.ca">david.poulette@fraserhealth.ca</a>	604-953-4900
David Woodland	Divisional Secretary for Social Service Programs, Salvation Army - BC Division	Shelter Provider	<a href="mailto:david_woodland@can.salvationarmy.org">david_woodland@can.salvationarmy.org</a>	604-296-3628
Ian Mass	Executive Director, Pacific Community Resources	Service Provider/Youth	<a href="mailto:imass@pcrs.ca">imass@pcrs.ca</a>	604-412-7978
Jacque Mendes	Member Services Coordinator, BC Non-Profit Housing Association	Community Support	<a href="mailto:jacqui@bcnpha.ca">jacqui@bcnpha.ca</a>	604-291-2600 ext 225
Jane Dyson	Executive Director, BC Coalition of People with Disabilities	Advocacy	<a href="mailto:jwd@bccpd.bc.ca">jwd@bccpd.bc.ca</a>	604-875-0188
Jonathan Bird	Director, Social Involvement City In Focus/City Gate Leadership Forum	Faith/Funder	<a href="mailto:jonathan@cglf.ca">jonathan@cglf.ca</a>	604-484-8629 ext 319
Kara-Leigh Jameson	Executive Director, Seniors Services Society	Service Provider	<a href="mailto:karai@seniorservicesociety.ca">karai@seniorservicesociety.ca</a>	604-520-6621
Karen O'Shannacery	Executive Director, Lookout Emergency Aid Society	Shelter Provider	<a href="mailto:karen@lookoutsociety.bc.ca">karen@lookoutsociety.bc.ca</a>	604-255-0340
Karen Ungerson	CMHC	Federal	<a href="mailto:kungerso@cmhc-schl.gc.ca">kungerso@cmhc-schl.gc.ca</a>	604-737-4063
Krista Thompson	Executive Director, Covenant House	Shelter Provider	<a href="mailto:kthompson@covenanthousebc.org">kthompson@covenanthousebc.org</a>	604-647-4480
Lennie Cristobal	Shelter Manager, Salvation Army Richmond House - Greater Vancouver Shelter Strategy	Service Provider	<a href="mailto:rhshelter@shaw.ca">rhshelter@shaw.ca</a>	604-276-2490
Leslie Stern	Lower Mainland Network for Affordable Housing/Women's Housing	Advocacy	<a href="mailto:lesliest@vcn.bc.ca">lesliest@vcn.bc.ca</a>	604-725-4834
Liza Jimenez	Housing Planner, City of Vancouver	Municipal	<a href="mailto:liza.jimenez@vancouver.ca">liza.jimenez@vancouver.ca</a>	604-871-6848
Michelle Hassen	Manager, Humanitarian Issues Department, Canadian Red Cross	Service Provider	<a href="mailto:mhassen@redcross.ca">mhassen@redcross.ca</a>	604-709-6600
Mike White	Community Services Manager, Ministry Children & Family Development	Provincial	<a href="mailto:mike.white@gems6.gov.bc.ca">mike.white@gems6.gov.bc.ca</a>	604-660-6868
Nicky Dunlop	Executive Director, Tenant Resource & Advisory Society	Advocacy	<a href="mailto:nicky@tenants.bc.ca">nicky@tenants.bc.ca</a>	604-255-3099 ext 222
Patrick Stewart	Chair, Aboriginal Homelessness Steering Committee	Aboriginal	<a href="mailto:patrick.stewart@telus.net">patrick.stewart@telus.net</a>	604-824-1888
Renata Aebi	Director, Family Services of Greater Vancouver	Youth Services	<a href="mailto:raebi@fsqv.ca">raebi@fsqv.ca</a>	778-895-6251
Ron Savoy	Administrator, Cwenengitel Aboriginal	Aboriginal	<a href="mailto:cwenabso@shaw.ca">cwenabso@shaw.ca</a>	604-588-5561
Sharon Belli	Manager, Community Engagement, Downtown Community Court	Provincial	<a href="mailto:sharon.belli@gov.bc.ca">sharon.belli@gov.bc.ca</a>	604-660-8874
Sharon Folkes	Housing Planner, City of Burnaby	Municipal	<a href="mailto:sharon.folkes@burnaby.ca">sharon.folkes@burnaby.ca</a>	604-294-7430
Shayne Williams	Executive Director, South Fraser Community Services - Surrey Homelessness & Housing Task Force	Advocacy	<a href="mailto:Shayne@southfraserservices.bc.ca">Shayne@southfraserservices.bc.ca</a>	604-589-8678
Sherman Chan	Director, Settlement Services - MOSAIC	Advocacy	<a href="mailto:schan@mosaicbc.com">schan@mosaicbc.com</a>	604-254-9626
Stephanie Edigar	Executive Director, Alouette Home Start Society	Shelter Provider / Youth Services	<a href="mailto:sediger.ahss@shaw.ca">sediger.ahss@shaw.ca</a>	604-466-2665
Steve Mathias	Medical Manager, Inner City Youth Mental Health Team, Providence Health	Youth Services	<a href="mailto:puddy_steve@yahoo.com">puddy_steve@yahoo.com</a>	604-804-8004
Sue Wheeler	Central Area Manager, Recreation/Social Planning - District of Maple Ridge	Municipal	<a href="mailto:swheeler@mapleridge.org">swheeler@mapleridge.org</a>	604-467-7308
Susan Hassard	Ministry Children & Family - Fraser Region	Provincial	<a href="mailto:sue.hassard@gov.bc.ca">sue.hassard@gov.bc.ca</a>	604-660-5900
Susan Papadionissiou	Co-Chair RSCH	Independent	<a href="mailto:susan.papadionissiou@shaw.ca">susan.papadionissiou@shaw.ca</a>	604-438-9908
Tanniar Leba	Executive Director, La Boussole	Service Provider / Youth Services	<a href="mailto:tleba.lbv.ca">tleba.lbv.ca</a>	604-683-7337
Vera LeFranc	Community Projects Manager, Vancity Community Foundation	Community Support	<a href="mailto:Vera_Lefranc@vancity.com">Vera_Lefranc@vancity.com</a>	604-340-2839
Wesley Everaars	United Food & Commercial Workers	Labour	<a href="mailto:wes_33@hotmail.com">wes_33@hotmail.com</a>	604-523-5411
Yves Trudel	Planner, Building Stronger Communities, United Way of the Lower Mainland	Community Support	<a href="mailto:yvest@uwlm.ca">yvest@uwlm.ca</a>	604-294-8929

Table B – Partners and their Involvement

Table B will help you to answer the following Community Plan question:

- 1.2. b Stakeholder Engagement

A	B	C	D	E	F	G
Name of Partners	Involvement (Check at least one of the four columns)				Type of Partnership (Check at least one of the two columns)	
	Community Advisory Board Member	Community Planning	Data Collection	Other	Formal Partnership	Informal Partnership
<b>▼▼ FEDERAL GOVERNMENT ▼▼</b>						
HRSDC	X	X	X	X	X	
Service Canada	X	X	X	X	X	
Canada Mortgage and Housing Corporation	X	X				
Western Economic Diversification		X		X		X
<b>▼▼ PROVINCIAL/TERRITORIAL GOVERNMENT ▼▼</b>						
BC Housing	X	X	X			X
Ministry of Children and Family Development	X	X	X			X
Ministry of Social Development	X	X	X			X
Vancouver Coastal Health Authority	X	X	X			X
Fraser Health Authority	X	X	X			X
<b>▼▼ MUNICIPAL/REGIONAL GOVERNMENT ▼▼</b>						
City of Burnaby	X	X				X
City of Coquitlam	X	X				X
City of Surrey	X	X				X
City of Vancouver	X	X				X
District of Maple Ridge	X	X				X
District of North Vancouver	X	X				X
City of Richmond		X				X
City of Port Moody		X				X
Metro Vancouver	X	X	X	X	X	
<b>▼▼ ABORIGINAL ORGANIZATIONS ▼▼</b>						
Aboriginal Homelessness Steering Committee	X	X	X			X
Cwenengtel Aboriginal Society	X	X		X		X
Lu'ma Native Housing Society	X	X	X			X
<b>▼▼ AGENCIES PROVIDING HOUSING AND SERVICES AND PLANNING TABLES ▼▼</b>						
Langley Planning Table		X				X

Name of Partners	Involvement (Check at least one of the four columns)				Type of Partnership (Check at least one of the two columns)	
	Community Advisory Board Member	Community Planning	Data Collection	Other	Formal Partnership	Informal Partnership
New Westminster Planning Table		X				X
Tri-Cities Homelessness Task Group		X				X
Maple Ridge Housing and Homelessness Roundtable		X				X
North Shore Homelessness Task Force		X				X
Burnaby Housing and Homelessness Task Force		X				X
Richmond Homelessness Working Group		X				X
Surrey Homelessness Task Force		X				X
Peninsula Homeless to Housing Round Table		X				X
Greater Vancouver Shelter Strategy (GVSS)	X	X	X			X
<b>▼▼ PRIVATE SECTOR ▼▼</b>						
Local Boards of Trade/Chambers of Commerce		X		X		X
Labour Leaders	X	X		X		
<b>▼▼ CHARITABLE/OTHER SECTORS ▼▼</b>						
United Way of the Lower Mainland	X	X	X	X		X
VanCity Community Foundation	X	X	X	X	X	
** All Community Advisory Board members from Table A are not necessarily listed on Table B due to the fact that formal or informal partnerships may not be in place. The level of participation as a CAB member may be regular or sporadic.						

Table C – Assessing Community Plan Priorities (2007-2011)

Table C will help you to answer the following Community Plan questions:

- 2.a Continuum of Housing and Supports Priorities
- 2.b Knowledge and Communication Priorities
- 2.c Community Development Priorities

A	B	C
Reference Number	Priority	Progress Made in Addressing Priority
1	<p>Supportive Housing</p> <p>Homeless people with substance use and/or mental health issues are unable to find affordable housing with ongoing support services to ensure that they can maintain their housing. Homeless shelter operators are noting that they are seeing more people with complex behavioural challenges and multiple barriers to housing. This has led to longer and more frequent stays in some area shelters. Staff in shelters report that it is becoming more difficult to find adequate housing with support for the population that tends to cycle in and out of shelters. Frequent shelter users occupied 33% of available beds at two shelters.</p> <p>Some street homeless, many of whom also have complex needs, prefer to stay on the streets rather than in shelters, but would accept affordable housing if adequate support services were available. The chronic homeless that live on the streets and the episodically sheltered homeless in particular have many complex needs and they require a high level of support to maintain their housing.</p>	Priority partially met
2	<p>Outreach Services</p> <p>Many homeless persons have difficulty accessing services and supports to assist them to become stably housed. Many lack the skills to navigate complex bureaucracies associated with income assistance or to find housing. Application requirements for income assistance present barriers to homeless people who may not have identification, for example. In addition, some street homeless persons avoid homeless shelters but would like access to affordable housing. Direct access outreach services have been shown to help move street homeless persons directly from the street to housing, by helping them obtain income assistance and housing on the same day, as well as other services such as crisis counselling, health care, mental health and addictions.</p>	Priority fully met

A	B	C
Reference Number	Priority	Progress Made in Addressing Priority
3	<p>Mental health and addiction services</p> <p>Homeless persons with addictions cannot access detox services and alcohol and drug treatment services in their community in a timely fashion. Without access to these services and/or low barrier housing with supports, these individuals may join the ranks of the chronically homeless. There are few spaces for populations such as youth and Aboriginal homeless populations.</p>	Priority partially met
4	<p>Emergency Facilities and Services</p> <p>There are some locations within Metro Vancouver that provide little or no emergency shelter spaces for the local homeless population. Homeless individuals must either sleep rough or travel to another municipality to obtain a bed for the night. There is an over-representation of Aboriginal persons within the homeless population that is not reflected in the operation of emergency shelters and they are over-represented among the street homeless. Some other populations are less well-served by the existing shelter system, for example, seniors and youth. There is increased demand for emergency beds during the cold wet weather season so that no homeless person has to stay outdoors during cold and extreme weather.</p>	Priority partially met
5	<p>Prevention Services</p> <p>Current affordability problems in Metro Vancouver could lead to dramatic growth in homelessness, even among populations not formerly affected. We are seeing homeless persons who are employed, families aging out of social housing, and the loss of affordable housing stock, including SROs and rental accommodation. To prevent an already bad situation from becoming worse, there is a need to focus on keeping people in their homes by assisting them with support services such as mediation services, as well as financial services such as rent bank assistance. They are experiencing difficulty obtaining government assistance, finding decent affordable housing, paying damage deposits and clearing outstanding debts etc.</p>	Priority partially met

Table C

A	B	C
Reference Number	Priority	Progress Made in Addressing Priority
6	<p>Improvements to Service Delivery</p> <p>Sometimes the most effective way to help homeless people is to improve existing service delivery rather than creating new services. Since homeless service providers are faced with clientele with ever more complex needs, staff are sometimes challenged to safely and effectively meet these special needs. Additional staff training can help to bridge that gap and improve service delivery. Improved data collection and evaluation can also improve service delivery by providing vital feedback and information on how well services are being delivered and the impact of those services on the target population.</p>	Priority fully met
7	<p>Improvements to Service Delivery</p> <p>The implementation of the directions set out in the Region's Homelessness Plan was identified as an important priority within the context of the 2007 Community Plan. This included the development of strategies to increase the capacity of the community through the use of strategic partnerships as well as efforts to strengthen and enhance communication and coordination. The stated objectives related to this element included the development and implementation of strategies for the regional plan, the completion of an evaluation of the regional plan, the development of an effective communication strategy to support the regional plan as well as working to increase the number of partnerships that are in place as well as expand the capacity of the community through engagement with the local planning tables, community-based events and initiatives as well as working to build stronger relationships with the Aboriginal community.</p>	Priority partially met

Table D.1 will help you to answer the following Community Plan question:

- 4.1. b Demographic and Socio-Economic Trends

Use Table D.2 to describe the sources you used for the data in this table.

	A	B	C	D
Populations	2007	2008	2009	2010
	Number of individuals	Number of individuals	Number of individuals	Number of individuals
<b>HOMELESS POPULATION</b> ▼▼				
<b>1 Living on the Street</b>	1,047	1,574		731
<b>2 Living in Emergency Shelters</b>	1,127	1,086		1,783
<b>3 Living in Transitional Housing</b>	1,250	1,713		3,721
<b>TOTAL HOMELESS POPULATION</b> (Rows 1 to 3)	3,424	4,373		6,235
<b>AT-RISK POPULATION</b> ▼▼				
<b>4 At Imminent Risk of Eviction or Living in Unaffordable or Unacceptable Housing</b>	31,290	N/A		N/A

Table D.2 – Data Sources for Homeless and At-Risk Populations

Table D.2 will help you to answer the following Community Plan question:

- 4.4. b Collection of Emergency Shelter Data

This table explains the data sources used to complete Table D.1.

Populations	Data source(s)/Methodological comments (Table D.1)
<p><b>1 Living on the Street</b></p>	<p><i>Data Source:</i> Results of Metro Vancouver Regional Homeless Counts 2005, 2008 and 2011. <i>Methodological Comment:</i> The Regional Homeless Counts are point-in-time counts of those living on the streets or staying in emergency shelters. Accordingly, they are recognized as under-counts.</p>
<p><b>2 Living in Emergency Shelters</b></p>	<p><i>Data Source:</i> Results of Metro Vancouver Regional Homeless Counts 2005, 2008 and 2011. <i>Methodological Comment:</i> The Regional Homeless Counts represent are point-in-time counts of those living on the streets or staying in emergency shelters. Data on those living in emergency shelters is considered more reliable because it is supported by snapshot data from it is recognized as an under-count.</p>
<p><b>3 Living in Transitional Housing</b></p>	<p><i>Data Source:</i> This information is derived from a special data request prepared by BC Housing in July 2011. <i>Methodological Comment:</i> The information includes transitional and supportive housing units/spaces funded through BC Housing and typically developed in partnership with local governments, local health authorities and other partners. The numbers also include new construction, redevelopments as well as existing structures such as Single Room Occupancy hotel units which have been converted to respond to the needs of those with higher housing and support needs.</p>
<p><b>4 At Imminent Risk of Eviction or Living in Unaffordable or Unacceptable Housing</b></p>	<p><i>Data Source:</i> This information is derived from the 2006 Census Canada INALH data. INALH -(In Core Housing Need and Spending At Least Half Their Income on Shelter). <i>Methodological Comment:</i> The information captures households in the Metro Vancouver region that are in core housing need and spending at least 50% of their income on housing. One measure of those at risk of homelessness is the INALH concept developed by the Canada Mortgage and Housing Corporation (CMHC). INALH households are those who are in 'core housing need' and who spend 50% or more of their income on shelter, leaving them at risk of homelessness. It excludes households reporting zero income and households reporting housing costs in excess of 100% of income. It provides a conservative estimate of renters and home owners who are at risk of homelessness. More current regional estimates of those at imminent risk of homelessness are available and have been used elsewhere in the community plan. These include (a) the number of people on BC Housing's applicant registry waiting list, (b) the incidence of poverty and low income provided by Statistics Canada.</p>

	A	C	D	E	F	G	H	I	J	K	L	M	N	O
1	Table E – Shelter Verification Form													
2	<b>Designated Community:</b>													
3	<b>Vancouver</b>	Shelter	Shelter	Shelter	Shelter	Shelter	Shelter	Shelter	Shelter	Shelter	Shelter	Shelter	Shelter	Shelter
4		1	2	3	4	5	6	7	8	9	10	11	12	13
5	Closed	FALSE	FALSE	FALSE	FALSE	FALSE	FALSE	FALSE	FALSE	FALSE	FALSE	FALSE	FALSE	FALSE
6	<b>Umbrella Organization</b>	412 Women's Emergency Shelter	Atria Women's Resource Society	Elizabeth Fry Society	Fraserside Community Services Society	Elizabeth Fry Society	St James Community Services society	St James Community Services society	Elizabeth Fry Society	The Fineday Family Shelter Society	Immigrant Serving Society (ISS of BC)	Catholic Charities Men's Hostel	Lookout Emergency Aid Society	The Salvation Army
7	<b>Service Provider Name</b>	Downtown Eastside Women's Centre	Bridge Emergency Shelter	Cynthia's Place	Fraserside Emergency Shelter	Gurney's House	Powell Place	St Elizabeth's	Sheena's Place	The Fineday Family Shelter	Immigrant Serving Society (ISS of BC)	Catholic Charities	Lookout- Russell Residence and Shelter	Harbour Light Beacon
8	<b>Gender Served</b>	Female	Female	Female	Both	Female	Female	Female	Female	Both	Both	Male	Both	Male
9	<b>Target Clientele</b>	General	General	General	Family	General	General	General	General	Family	General	General	General	General
10	<b>Service Provider Type</b>	Emergency	Transitional	Transitional	Emergency	Transitional	Emergency	Emergency	Transitional	Emergency	Transitional	Emergency	Emergency	Emergency
11	<b>City</b>	Vancouver	Vancouver	Surrey	New Westminster	New Westminster	Vancouver	Vancouver	Surrey	Vancouver	Vancouver	Vancouver	New Westminster	Vancouver
12	<b>Regular Beds</b>	50	12	14	12	12	12	32	12	18	36	102	15	60
13	<b>Overflow Beds</b>	0	0	0	0	2	0	0	0	0	0	0	0	0
14	<b>Method of Data Collection</b>	Internal Data Tracking	BC Housing	BC Housing	BC Housing	BC Housing	BC Housing	BC Housing	BC housing	BC Housing	Access	BC Housing	HIFIS	HIFIS
15	<b>HIFIS Version</b>	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	3.70	2
16	<b>Address</b>	412 Cordova Street	100 E. Cordova St.	14347 - 108th Ave	2nd Floor 519 7th St	103 - 237 Columbia St East	625 Powell St	333 E. 16th Ave	13474-112 A Ave	1906 West 15 Ave	530 Drake St	150 Robson St	740 Carnarvon St	138 E. Cordova St
17	<b>Postal Code</b>	V6A 1L6	V6A 1K9	V3T 2M5	V3M 6A7	V3L 3W4	V6A 1G5	V5T 2T6	V3R 2G7	V6B 1B6	V6B 2H3	V6B 2A8	V3M 1E7	V6A 1K9
18	<b>Website</b>	<a href="http://www.dewc.ca">www.dewc.ca</a>	<a href="http://www.atria.bc.ca">www.atria.bc.ca</a>	<a href="http://thfry.com/programs/atrisk-">thfry.com/programs/atrisk-</a>	<a href="http://www.fraserside.bc.ca">www.fraserside.bc.ca</a>	<a href="http://elizabethfry.com/programs/atrisk-children.htm">elizabethfry.com/programs/atrisk-children.htm</a>	<a href="http://www.sjcss.com">www.sjcss.com</a>	<a href="http://www.sjcss.com">www.sjcss.com</a>	<a href="http://www.fraserside.bc.ca">www.fraserside.bc.ca</a>	N/A	<a href="http://www.issbc.org/welcomehouse">www.issbc.org/welcomehouse</a>	N/A	<a href="http://lookoutnewest@lookoutsociety.ca">lookoutnewest@lookoutsociety.ca</a>	<a href="http://www.harbourlight.bc.com">www.harbourlight.bc.com</a>
19	<b>Contact Person</b>	Alice Kendall, Coordinator	June Davidson	Shawn Beyers, ED	David Piltman	Shawn Beyers, ED	Trudi Shymka	Amanda Rowle	Doris Sai-Boateng	Arina	Jim Siemens	Scott Small	N/A	N/A
20	<b>Email Address</b>	<a href="mailto:centre@dewc.ca">centre@dewc.ca</a>	<a href="mailto:shelter@atria.bc.ca">shelter@atria.bc.ca</a>	<a href="mailto:info@elizabethfry.ca">info@elizabethfry.ca</a>	<a href="mailto:shelter@fraserside.bc.ca">shelter@fraserside.bc.ca</a>	<a href="mailto:info@elizabethfry.com">info@elizabethfry.com</a>	see website	see website	<a href="mailto:sheenasplace@shaw.ca">sheenasplace@shaw.ca</a>	<a href="mailto:vifineday@telus.net">vifineday@telus.net</a>	<a href="mailto:welcomeshouse@issbc.org">welcomeshouse@issbc.org</a>	<a href="mailto:menshostel@rcav.bc.ca">menshostel@rcav.bc.ca</a>	N/A	N/A
21	<b>Phone Number</b>	604-715-8480	604-684-3542	604-331-1407	604-522-3722	604-524-0710	604-606-0403	604-606-0412	604-581-1538	604-736-2423	604-684-7498	604-443-3292	604-529-9126	604-646-6846
22	<b>Extension</b>	N/A	N/A	N/A	131	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A

	A	P	Q	R	S	T	U	V	W	X	Y	Z	AA	AB	AC	AD
1	Table E – Shelter Verification Form															
2	<b>Designated Community:</b>															
3	<b>Vancouver</b>	Shelter	Shelter	Shelter	Shelter	Shelter	Shelter	Shelter	Shelter	Shelter	Shelter	Shelter	Shelter	Shelter	Shelter	Shelter
4		14	15	16	17	18	19	20	21	22	23	24	25	26	27	28
5	Closed	FALSE	FALSE	FALSE	FALSE	FALSE	FALSE	FALSE	FALSE	FALSE	FALSE	FALSE	TRUE	FALSE	FALSE	FALSE
6	Umbrella Organization	The Salvation Army	The Salvation Army	The Salvation Army	Union Gospel Mission	Aboriginal Shelter Vancouver	First Baptist Church	First United Church	South Fraser Community Services Society	Options: Services to Communities Society	Options: Services to Communities Society	Lookout Emergency Aid Society	Homeless Emergency Action Team Closed on June 30th	Lookout Emergency Aid Society	The Salvation Army	The Salvation Army
7	Service Provider Name	Harbour Light Haven	Richmond House	Stevenson House	Union Gospel Mission	Aboriginal Friendship Center Society	First Baptist Church	Place of Refuge	Gateway Shelter	Hyland House Emergency Shelter	Cloverdale Shelter	Lookout-Downtown Shelter	New Fountain Shelter	Lookout-North Shore Shelter	Harbour Light Anchor of Hope	Belkin House Emergency Women and Children
8	Gender Served	Both	Both	Male	Male	Both	Both	Both	Both	Both	Both	Both	Both	Both	Both	Female
9	Target Clientele	General	General	General	General	General	General	General	General	General	General	General	General	General	General	Family
10	Service Provider Type	Emergency	Emergency	Emergency	Emergency	Emergency	Emergency	Emergency	Emergency	Emergency	Transitional	Emergency	Emergency	Emergency	Emergency	Emergency
11	City	Vancouver	Richmond	New Westminster	Vancouver	Vancouver	Vancouver	Vancouver	Surrey	Surrey	Surrey	Vancouver	Vancouver	North Vancouver	Vancouver	Vancouver
12	Regular Beds	40	10	10	72	100	5	300	40	35	10	46	30	45	50	28
13	Overflow Beds	0	0	0	0	0	0	0	N/A	15	0	0	0	0	0	0
14	Method of Data Collection	HIFIS	BC Housng	HIFIS	Internal Data Tracking	BC Housing	HIFIS	BC Housing	BC Housing	HIFIS	HIFIS	HIFIS	HIFIS	HIFIS	HIFIS	BC Housing
15	HIFIS Version	2	N/A	N/A	N/A	N/A	3.x	N/A	N/A	3.x	3	3.70	N/A	3.70	2.x	N/A
16	Address	128 East Cordova St	3111 Shell Road	32 Elliot St	616 East Cordova St	201 Central St	969 Burrard St	320 East Hastings St	10667 135 A St	6595 King George Highway	17910 Colebrook Rd	346 Alexander St	51B, West Cordova St	705 West 2nd St	134 East Cordova Street	555 Homer St
17	Postal Code	V6A 1K7	V6X 2P3	V3L 2K1	V6A 1L9	V6A 4A9	V6Z 1Y1	V6A 1P4	V3T 4E3	V3W 4Z4	V3S 0L5	V6A 1C3	V6B 1C8	V7M 1E6	V6A 1K8	V6B 1K8
18	Website	<a href="http://www.harbourlightbc.com">www.harbourlightbc.com</a>	<a href="http://www.salvationarmy.richmond.org">www.salvationarmy.richmond.org</a>	N/A	<a href="http://www.ugm.ca/">www.ugm.ca/</a>	N/A	N/A	<a href="http://www.firstunit.ed.ca/">www.firstunit.ed.ca/</a>	N/A	N/A	N/A	N/A	<a href="http://ewfountainshelter.com/">ewfountainshelter.com/</a>	N/A	N/A	N/A
19	Contact Person	Doug Aason. See also Ken Gilchrist	Lenny	Tony Owusu	Simon	Harold	Sharon McFadyen	Nina Matthews	Shayne	Peter Fedos	N/A	Linda Fox	N/A	Linda Fox	Major Fame	Rebecca Bell
20	Email Address	daason@harbourlightbc.com	rhshelter@shaw.ca	N/A	contact@ugm.ca	N/A	smcfadyen@firstbc.org	N/A	<a href="mailto:shayne@southfraserservices.bc.ca">shayne@southfraserservices.bc.ca</a>	shelteradmin@shaw.ca	N/A	<a href="mailto:lindaf@lookout.society.ca">lindaf@lookout.society.ca</a>	N/A	<a href="mailto:lindaf@lookout.society.ca">lindaf@lookout.society.ca</a>	majorfame@harbourlightbc.com	N/A
21	Phone Number	604-646-6822	604-276-2490	604-526-4783	604-253-3323	604-251-4844	604-683-8441	604-681-8365	604-589-7777	604-599-8900	604-574-4341	604-982-9126	604-331-1246	604-982-9126	604-646-8899	604-694-6646
22	Extension	N/A	N/A	N/A	N/A	323	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A

	A	AE	AF	AG	AH	AI	AJ	AK	AL	AM	AN	AO	AP	AQ
1	Table E – Shelter Verification Form													
2	<b>Designated Community:</b>													
3	<b>Vancouver</b>	Shelter	Shelter	Shelter	Shelter	Shelter	Shelter	Shelter	Shelter	Shelter	Shelter	Shelter	Shelter	Shelter
4		29	30	31	32	33	34	35	36	37	38	39	40	41
5	Closed	FALSE	FALSE	FALSE	FALSE	FALSE	FALSE	FALSE	FALSE	FALSE	FALSE	FALSE	FALSE	FALSE
6	Umbrella Organization	The Salvation Army	The Salvation Army	The Salvation Army	Raincity Housing & Support Society	Tri-Cities Cold Wet Weather Mat Program	Lookout Emergency Aid Society	Urban Native Youth Association	Kla-how-eya	Covenant House	Alouette Home Start Society	Marc's Place	Hollyburn Family Services Society	Family Services of Greater Vancouver
7	Service Provider Name	The Salvation Army Caring Place	The Crosswalk (VHL-4)	Gateway of Hope	Princess Rooms Transitional Housing	N/A	Lookout - Yukon St Shelter	Aboriginal Safe House (ASH)	All Nations Safe House	Covenant House Vancouver ROP Youth Program	Iron House Youth Safe House	Marc's Place	North Shore Youth Safe House	Walden Safe House
8	Gender Served	Both	Male	Both	Both	Both	Both	Both	Both	Both	Both	Both	Both	Both
9	Target Clientele	General	General	General	General	General	General	Youth	Youth	Youth	Youth	Youth	Youth	Youth
10	Service Provider Type	Emergency	Emergency	Emergency	Transitional	Emergency	Emergency	Emergency	Emergency	Transitional	Emergency	Emergency	Emergency	Emergency
11	City	Maple Ridge	Vancouver	Langley	Vancouver	Tri-Cities	Vancouver	Vancouver	Surrey	Vancouver	Maple Ridge	Vancouver	North Vancouver	Vancouver
12	Regular Beds	25	35	30	53	30	71	7	6	54	5	3	4	9
13	Overflow Beds	0	0	0	0	0	0	2	0	0	1	0	0	0
14	Method of Data Collection	HIFIS	HIFIS	HIFIS	Internal Data Tracking	Internal Data Tracking	HIFIS	BC Housing	Internal Data Tracking	Efforts to Outcomes	Internal Data Tracking	BC Housing	Internal Data Tracking	BC Housing
15	HIFIS Version	3.70	2	2	N/A	N/A	3.70	N/A	N/A	N/A	N/A	N/A	N/A	N/A
16	Address	22188 Lougheed Highway	108 West Hastings St	5787 Langley Bypass	707 Powell St	5 locations in the Tri-Cities	2088 Yukon St	c/o 1618 East Hastings St	Confidential Address not published	326 West Pender St	Confidential Address not published	Confidential Address not published	Confidential Address not published	Confidential Address not published
17	Postal Code	V2X 2S8	V6B 1G8	V3A 0A9	V6A 1H5	N/A	V5Y 4B1	V5L 1S6	N/A	V6E 3C9	N/A	N/A	N/A	N/A
18	Website	N/A	N/A	<a href="http://gatewayofhope.ca">gatewayofhope.ca</a>	<a href="http://www.raincityhousing.org">http://www.raincityhousing.org</a>	N/A	N/A	<a href="http://www.unya.bc.ca">http://www.unya.bc.ca</a>	<a href="http://www.sacsbc.org">www.sacsbc.org</a>	<a href="http://www.covenanthousebc.org/">http://www.covenanthousebc.org/</a>	N/A	N/A	<a href="http://www.hollyburn.ca">www.hollyburn.ca</a>	N/A
19	Contact Person	Mike Emery	Doug Aason	Carol Parcher	Mark Smith ED	Rob Peacin	Karen O'Shannacery	Lucas Riedl	Cori	Pinky Pascal, Shelter manager	Stephanie Edger, ED	Marc Floyd	Paul Butler	Ally
20	Email Address	<a href="mailto:michael.emery@telus.net">michael.emery@telus.net</a>	<a href="mailto:daason@harbourlightbc.ca">daason@harbourlightbc.ca</a>	<a href="mailto:info@gatewayofhope.ca">info@gatewayofhope.ca</a>	N/A	N/A	<a href="mailto:karen@lookoutcommunity.ca">karen@lookoutcommunity.ca</a>	<a href="mailto:safehouse@unya.bc.ca">safehouse@unya.bc.ca</a>	N/A	<a href="mailto:info@covenanthousebc.org">info@covenanthousebc.org</a>	<a href="mailto:www.alouettehomesstart.com">www.alouettehomesstart.com</a>	<a href="mailto:@hotmail.com">@hotmail.com</a>	<a href="mailto:info@hollyburn.ca">info@hollyburn.ca</a>	N/A
21	Phone Number	604-463-8296	604-669-4349	604-514-7375	604-215-3040	604-729-4972	604-255-0340	604-254-5147	604-584-2625	604-685-7474	1-877-435-7233	604-261-7827	1-877-789-6884	604-877-1234
22	Extension	102	N/A	255	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A

Table E

	A	AR	AS	AT	AU	AV	AW	AX	AY	AZ	BA	BB	BC	BD	BE
1	Table E – Shelter Verification Form														
2	<b>Designated Community:</b>														
3	<b>Vancouver</b>	Shelter	Shelter	Shelter	Shelter	Shelter	Shelter	Shelter	Shelter	Shelter	Shelter	Shelter	Shelter	Shelter	
4		42	43	44	45	46	47	48	49	50	51	52	53	54	
5	<b>Closed</b>	FALSE	FALSE	FALSE	FALSE	FALSE	FALSE	FALSE	FALSE	FALSE	FALSE	FALSE	FALSE	FALSE	
6	<b>Umbrella Organization</b>	Lookout Emergency Aid Society	The Salvation Army	Lookout Emergency Aid Society	Lookout Emergency Aid Society	Lookout Emergency Aid Society	Lookout Emergency Aid Society	Lookout Emergency Aid Society	The Salvation Army	The Salvation Army	St. James Community Service Society	Kettle Friendship Society	Lookout Emergency Aid Society	The Salvation Army	
7	<b>Service Provider Name</b>	Lookout- North Shore Extreme Weather Response	Vancouver Harbour Light Addictions and Treatment Centre (VHL-1)	Lookout- Walton Hotel	Lookout- Hazelton	Lookout- Yukon Transitional Housing	Lookout- North Shore Transitional Housing	Lookout - Sakura-So	Grace Mansion	Belkin House Transitional Personal Development	St. Elizabeth's Home Transitional Housing	Peggy's Place	Lookout - Cliff Block Transitional	The Salvation Army Caring	
8	<b>Gender Served</b>	Both	Male	Both	Both	Both	Both	Both	Both	Both	Female	Female	Both	Both	
9	<b>Target Clientele</b>	General	General	General	General	General	General	General	General	General	Women with Children	General	General	General	
10	<b>Service Provider Type</b>	Emergency	Non-shelter	Transitional	Transitional	Transitional	Transitional	Transitional	Transitional	Transitional	Transitional	Transitional	Transitional	Transitional	
11	<b>City</b>	Vancouver	Vancouver	Vancouver	Vancouver	Vancouver	Vancouver	Vancouver	Vancouver	Vancouver	Vancouver	Vancouver	New Westminister	Maple Ridge	
12	<b>Regular Beds</b>	20	98	48	39	37	25	38	85	102	10	10	16	15	
13	<b>Overflow Beds</b>	0	0	0	0	0	0	0	0	0	0	0	0	0	
14	<b>Method of Data Collection</b>	HIFIS	HIFIS	HIFIS	HIFIS	HIFIS	HIFIS	HIFIS	HIFIS	Custom Access	BC Housing	Internal Data Tracking	HIFIS	HIFIS	
15	<b>HIFIS Version</b>	N/A	2.x	3.70	3.70	3.70	3.70	3.70	3.x	N/A	N/A	N/A	3.70	3.70	
16	<b>Address</b>	705 West 2nd St	119 E Cordova St	261 East Hastings St	346 Alexander St	2088 Yukon St	705 West 2nd St	376 Powell St	596 East Hastings St	555 Homer St	333 - 335 East 16th Ave	1725 Venables St	606 Clarkson St	22188 Lougheed Highway	
17	<b>Postal Code</b>	V7M 1E6	V6A 1K8	V6A 1P2	V6A 1C3	V5Y 4B1	V7M 1E6	V6A 1G4	V6A 4K9	V6B 1K8	V5T 2T7	V5L 2H3	V3M 1C8	V2X 2S8	
18	<b>Website</b>	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	http://www.sjcss.com/	<a href="http://www.the.kettle.ca">http://www.the.kettle.ca</a>	N/A	N/A	
19	<b>Contact Person</b>	N/A	Joanne	N/A	N/A	N/A	N/A	Al Mitchell	Major Don Grad	Carlos Galvez	Coretta Peets	Nancy Keough, ED	Al Mitchell	Mike Emery	
20	<b>Email Address</b>	N/A	harbourlightbc.com	waltonsw@lookout.ca	N/A	N/A	N/A	shelteral@lookoutsociety.bc.ca	gracemansion@bellnet.ca	N/A	cpeets@sjcss.com	N/A	shelteral@lookoutsociety.bc.ca	michael.emery@telus.net	
21	<b>Phone Number</b>	604-255-0340	604-646-6800	604-688-9129	604-255-0340	604-255-0340	604-255-0340	604-681-4039	778-329-0674	604-681-3405	604-606-0412	604-251-2801	604-523-9126	604-463-8296	
22	<b>Extension</b>	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	

Table E

Table F – Residential Facilities for Homeless People

Table F will help you to answer the following Community Plan question:

- 4.3. a Shelter and Housing

Residential Facilities	2007		2010		Change 2007-2010			
	Number of Beds	Number of Units	Number of Beds	Number of Units	Gains		Losses	
					Number of Beds	Number of Units	Number of Beds	Number of Units
Emergency shelters	918		2,055		1,137		0	
Transitional housing facilities*	0	1,250	0	3,721	0	2,471	0	0
Supportive housing facilities*	0		0		0		0	

Notes: \* Transitional and supportive housing facility models in use in the region emphasize the provision of units rather than beds, in contrast to the models for the provision of emergency shelter facilities. Hence, the zeros under the beds columns. The combination of supportive and transitional housing units also reflects the use of the continuum of housing and support model in the region, which makes it difficult to clearly delineate the number of units allocated to transitional housing from those assigned for supportive housing purposes.

Table G - Community Contribution

Table G will help you to answer the following Community Plan question:

- 5. b Issues

BC Housing**	Government	Craig Crawford	<a href="mailto:ccrawford@bchousing.org">ccrawford@bchousing.org</a>	approx. \$1,150,000,000		approx. \$1,150,000,000
Ministry of Social Development - Integration Outreach Services	Government	Dave Jagpal	<a href="mailto:dave.jagpal@gov.bc.ca">dave.jagpal@gov.bc.ca</a>	min. \$835,000	\$ 200,000	\$ 1,035,000
Health Authorities	Public institution	Allyson Muir	<a href="mailto:Allyson.Muir@vch.ca">Allyson.Muir@vch.ca</a>	min. \$150,000,000		min. \$150,000,000
Canadian Mental health Commission - At Home/Chez Soi Demonstratin Project	Not-for-profit / Charitable Sector	Catharine Hume	<a href="mailto:CatharineH@vancouverfoundation.ca">CatharineH@vancouverfoundation.ca</a>	approx. 15,000,000		\$ 15,000,000
Vancouver Foundation ***	Not-for-profit / Charitable Sector	Dick Doig	<a href="mailto:DickD@vancouverfoundation.ca">DickD@vancouverfoundation.ca</a>	approx. \$1,200,000		\$ 1,200,000
StreetoHome Foundation	Not-for-profit / Charitable Sector	Dick Vollet	<a href="mailto:dickv@streetohome.org">dickv@streetohome.org</a>	\$ 21,550,000		\$ 21,550,000
United Way of the Lower Mainland	Not-for-profit / Charitable Sector	Yves Trudel	<a href="mailto:yvest@uwlm.ca">yvest@uwlm.ca</a>	\$ 600,000	\$ 600,000	\$ 1,200,000
				\$ 1,339,185,000	\$ 800,000	min. \$1,339,985,000
HPS Designated Communities						24,665,487

**Notes:**

\* All figures approximated for 2011-1014 and reflect minimum contributions.

\*\* Includes outreach programs, Emergency Shelter Program, Housing Endowment Fund (province-wide), rent supplement programs, MOU agreements for supportive housing with municipalities (Vancouver, Surrey and Maple Ridge), and the SRO Purchase and Renovation Program. MOU agreements also include municipal contributions.

\*\*\*Includes Youth Homelessness Initiative, Core funding for the Greater Vancouver Shelter Strategy